

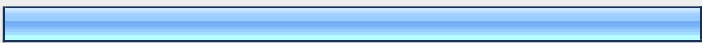
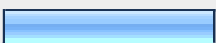


# ACOE Supplier Survey

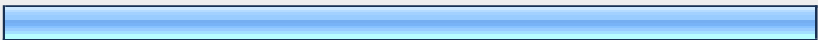

1. ACOE Coop bid items represent what portion of your total purchases made for your program.			Response Percent	Response Count
less than 1/4			5.3%	2
<b>1/4</b>			<b>42.1%</b>	<b>16</b>
1/2			28.9%	11
3/4			23.7%	9
more than 3/4			0.0%	0
		Other (please specify)		2
		<b>answered question</b>		<b>38</b>
		<b>skipped question</b>		<b>3</b>

2. Do you purchase items from Bunzl?			Response Percent	Response Count
Yes			70.0%	28
No			30.0%	12
		<b>answered question</b>		<b>40</b>
		<b>skipped question</b>		<b>1</b>

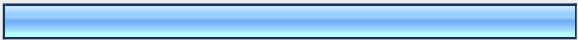
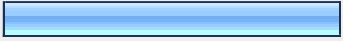
3. How would you categorize Bunzl's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	<b>36.0% (9)</b>	32.0% (8)	32.0% (8)	0.0% (0)	0.0% (0)	25
Invoicing	<b>42.3% (11)</b>	23.1% (6)	30.8% (8)	3.8% (1)	0.0% (0)	26
Customer Service	<b>38.5% (10)</b>	26.9% (7)	34.6% (9)	0.0% (0)	0.0% (0)	26
Overall Performance	30.8% (8)	30.8% (8)	<b>34.6% (9)</b>	3.8% (1)	0.0% (0)	26
Other (please specify)						3
<b>answered question</b>						<b>27</b>
<b>skipped question</b>						<b>14</b>

4. Do you purchase from Goldstar?			
		Response Percent	Response Count
Yes		76.9%	30
No		23.1%	9
<b>answered question</b>			<b>39</b>
<b>skipped question</b>			<b>2</b>

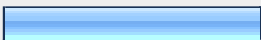
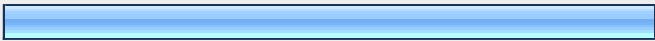
5. How would you categorize Goldstar's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	<b>58.6% (17)</b>	24.1% (7)	10.3% (3)	6.9% (2)	0.0% (0)	29
Invoicing	<b>55.2% (16)</b>	27.6% (8)	10.3% (3)	6.9% (2)	0.0% (0)	29
Customer Service	<b>62.1% (18)</b>	13.8% (4)	20.7% (6)	3.4% (1)	0.0% (0)	29
Overall Performance	<b>60.7% (17)</b>	17.9% (5)	14.3% (4)	7.1% (2)	0.0% (0)	28
Other (please specify)						8
<b>answered question</b>						<b>29</b>
<b>skipped question</b>						<b>12</b>

6. Do you purchase from Sysco?				
			Response Percent	Response Count
Yes			89.7%	35
No			10.3%	4
			<b>answered question</b>	<b>39</b>
			<b>skipped question</b>	<b>2</b>

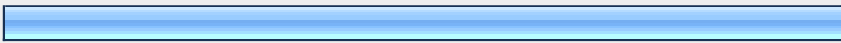

7. How would you categorize Sysco's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	48.6% (17)	40.0% (14)	5.7% (2)	5.7% (2)	0.0% (0)	35
Invoicing	45.7% (16)	34.3% (12)	17.1% (6)	2.9% (1)	0.0% (0)	35
Customer Service	60.0% (21)	22.9% (8)	14.3% (5)	2.9% (1)	0.0% (0)	35
Overall Performance	47.1% (16)	35.3% (12)	14.7% (5)	2.9% (1)	0.0% (0)	34
Other (please specify)						7
<b>answered question</b>						<b>35</b>
<b>skipped question</b>						<b>6</b>

8. Do you purchase from Monahan?				
			Response Percent	Response Count
Yes			63.2%	24
No			36.8%	14
			<b>answered question</b>	<b>38</b>
			<b>skipped question</b>	<b>3</b>


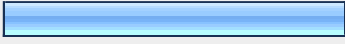
9. How would you categorize Monahan's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	24.0% (6)	<b>36.0% (9)</b>	28.0% (7)	12.0% (3)	0.0% (0)	25
Invoicing	29.2% (7)	<b>37.5% (9)</b>	25.0% (6)	8.3% (2)	0.0% (0)	24
Customer Service	<b>33.3% (8)</b>	25.0% (6)	29.2% (7)	12.5% (3)	0.0% (0)	24
Overall Performance	24.0% (6)	28.0% (7)	<b>40.0% (10)</b>	8.0% (2)	0.0% (0)	25
Other (please specify)						6
<b>answered question</b>						<b>25</b>
<b>skipped question</b>						<b>16</b>

10. Do you purchase from Vendmart?			
		Response Percent	Response Count
Yes		28.2%	11
No		71.8%	28
<b>answered question</b>			<b>39</b>
<b>skipped question</b>			<b>2</b>

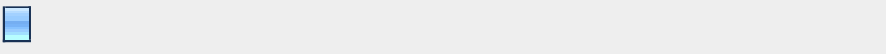
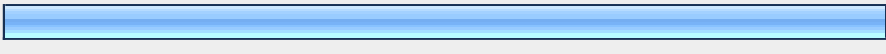
11. How would you categorize Vendmart's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	36.4% (4)	<b>54.5% (6)</b>	9.1% (1)	0.0% (0)	0.0% (0)	11
Invoicing	27.3% (3)	<b>45.5% (5)</b>	9.1% (1)	18.2% (2)	0.0% (0)	11
Customer Service	<b>36.4% (4)</b>	<b>36.4% (4)</b>	27.3% (3)	0.0% (0)	0.0% (0)	11
Overall Performance	27.3% (3)	<b>45.5% (5)</b>	27.3% (3)	0.0% (0)	0.0% (0)	11
Other (please specify)						2
<b>answered question</b>						<b>11</b>
<b>skipped question</b>						<b>30</b>

12. Do you purchase from Danielson?			Response Percent	Response Count
Yes			92.5%	37
No			7.5%	3
			<b>answered question</b>	<b>40</b>
			<b>skipped question</b>	<b>1</b>

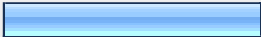
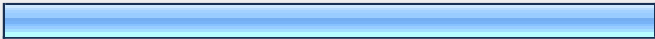
13. How would you categorize Danielson's:							
	excellent	good	adequate	poor	unacceptable	Response Count	
Delivery	78.4% (29)	21.6% (8)	0.0% (0)	0.0% (0)	0.0% (0)	37	
Invoicing	75.7% (28)	21.6% (8)	0.0% (0)	2.7% (1)	0.0% (0)	37	
Customer Service	75.7% (28)	21.6% (8)	2.7% (1)	0.0% (0)	0.0% (0)	37	
Overall Performance	75.7% (28)	21.6% (8)	2.7% (1)	0.0% (0)	0.0% (0)	37	
Other (please specify)						4	
						<b>answered question</b>	<b>37</b>
						<b>skipped question</b>	<b>4</b>

14. Do you purchase from Hayes?			Response Percent	Response Count
Yes			62.5%	25
No			37.5%	15
			<b>answered question</b>	<b>40</b>
			<b>skipped question</b>	<b>1</b>

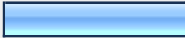

15. How would you categorize Hayes:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	48.0% (12)	48.0% (12)	4.0% (1)	0.0% (0)	0.0% (0)	25
Invoicing	52.0% (13)	48.0% (12)	0.0% (0)	0.0% (0)	0.0% (0)	25
Customer Service	56.0% (14)	40.0% (10)	4.0% (1)	0.0% (0)	0.0% (0)	25
Overall Performance	48.0% (12)	52.0% (13)	0.0% (0)	0.0% (0)	0.0% (0)	25
Other (please specify)						2
<b>answered question</b>						<b>25</b>
<b>skipped question</b>						<b>16</b>

16. Do you purchase from Wallace Packaging?			
		Response Percent	Response Count
Yes		2.5%	1
No		97.5%	39
<b>answered question</b>			<b>40</b>
<b>skipped question</b>			<b>1</b>

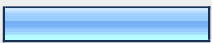

17. How would you categorize Wallace Packaging's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	0.0% (0)	0.0% (0)	100.0% (1)	0.0% (0)	0.0% (0)	1
Invoicing	0.0% (0)	0.0% (0)	100.0% (1)	0.0% (0)	0.0% (0)	1
Customer Service	0.0% (0)	0.0% (0)	100.0% (1)	0.0% (0)	0.0% (0)	1
Overall Performance	0.0% (0)	0.0% (0)	100.0% (1)	0.0% (0)	0.0% (0)	1
Other (please specify)						0
<b>answered question</b>						<b>1</b>
<b>skipped question</b>						<b>40</b>

18. Do you purchase from Plastic Packaging?			Response Percent	Response Count
Yes			28.2%	11
No			71.8%	28
			<b>answered question</b>	<b>39</b>
			<b>skipped question</b>	<b>2</b>

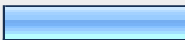

19. How would you categorize Plastic Packaging's:							
	excellent	good	adequate	poor	unacceptable	Response Count	
Delivery	18.2% (2)	<b>45.5% (5)</b>	27.3% (3)	9.1% (1)	0.0% (0)	11	
Invoicing	27.3% (3)	<b>45.5% (5)</b>	18.2% (2)	9.1% (1)	0.0% (0)	11	
Customer Service	27.3% (3)	<b>45.5% (5)</b>	18.2% (2)	9.1% (1)	0.0% (0)	11	
Overall Performance	16.7% (2)	<b>50.0% (6)</b>	25.0% (3)	8.3% (1)	0.0% (0)	12	
Other (please specify)						2	
						<b>answered question</b>	<b>12</b>
						<b>skipped question</b>	<b>29</b>

20. Do you purchase from Affiliated Packaging?			Response Percent	Response Count
Yes			20.0%	8
No			80.0%	32
			<b>answered question</b>	<b>40</b>
			<b>skipped question</b>	<b>1</b>

21. How would you categorize Affiliated Packaging's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	0.0% (0)	25.0% (2)	<b>37.5% (3)</b>	25.0% (2)	12.5% (1)	8
Invoicing	0.0% (0)	<b>37.5% (3)</b>	25.0% (2)	25.0% (2)	12.5% (1)	8
Customer Service	0.0% (0)	<b>37.5% (3)</b>	25.0% (2)	12.5% (1)	25.0% (2)	8
Overall Performance	0.0% (0)	<b>37.5% (3)</b>	25.0% (2)	25.0% (2)	12.5% (1)	8
Other (please specify)						2
<b>answered question</b>						<b>8</b>
<b>skipped question</b>						<b>33</b>

22. Do you purchase from World Centric?			
		Response Percent	Response Count
Yes		22.5%	9
No		77.5%	31
<b>answered question</b>			<b>40</b>
<b>skipped question</b>			<b>1</b>

23. How would you categorize World Centric's:						
	excellent	good	adequate	poor	unacceptable	Response Count
Delivery	<b>71.4% (5)</b>	14.3% (1)	14.3% (1)	0.0% (0)	0.0% (0)	7
Invoicing	<b>57.1% (4)</b>	28.6% (2)	14.3% (1)	0.0% (0)	0.0% (0)	7
Customer Service	<b>57.1% (4)</b>	14.3% (1)	28.6% (2)	0.0% (0)	0.0% (0)	7
Overall Performance	<b>50.0% (4)</b>	12.5% (1)	37.5% (3)	0.0% (0)	0.0% (0)	8
Other (please specify)						2
<b>answered question</b>						<b>8</b>
<b>skipped question</b>						<b>33</b>

24. Do you purchase from Focus Packaging?			Response Percent	Response Count
Yes			20.0%	8
No			80.0%	32
			<b>answered question</b>	<b>40</b>
			<b>skipped question</b>	<b>1</b>

25. How would you categorize Focus Packaging's:							
	excellent	good	adequate	poor	unacceptable	Response Count	
Delivery	42.9% (3)	28.6% (2)	28.6% (2)	0.0% (0)	0.0% (0)	7	
Invoicing	42.9% (3)	28.6% (2)	28.6% (2)	0.0% (0)	0.0% (0)	7	
Customer Service	42.9% (3)	14.3% (1)	42.9% (3)	0.0% (0)	0.0% (0)	7	
Overall Performance	42.9% (3)	28.6% (2)	28.6% (2)	0.0% (0)	0.0% (0)	7	
Other (please specify)						1	
						<b>answered question</b>	<b>7</b>
						<b>skipped question</b>	<b>34</b>

26. Please feel free to share any other comments here		Response Count	
		8	
		<b>answered question</b>	<b>8</b>
		<b>skipped question</b>	<b>33</b>